



Student Satisfaction Survey Report 2020 –21

Introduction

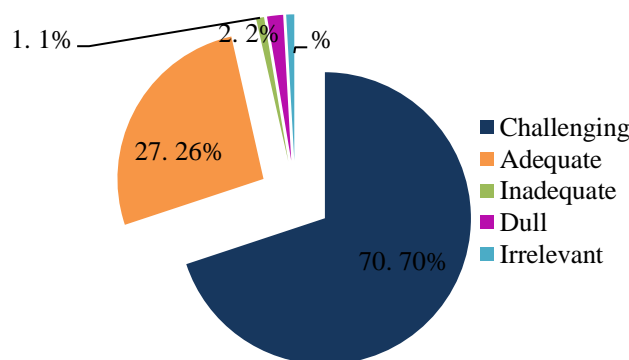
The students are prime integral parts of the institution. The measure of a college's development can be easily identified by the satisfaction of students. In order to capture the experiences of students for the academic session 2020-21, a survey of student satisfaction was conducted in 2021 during the months of May and June. All students enrolled during 2020 were emailed and the participation was voluntary, the survey was implemented online, and respondents were ensured confidentiality.

Sample Survey Method

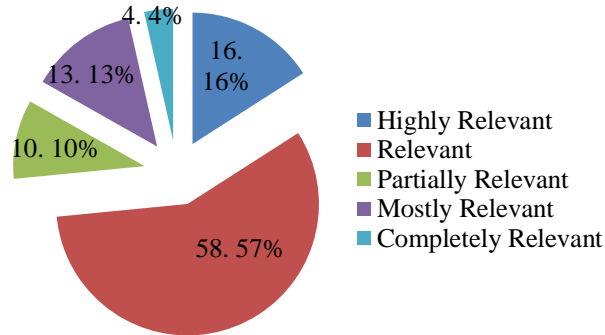
The survey was conducted Internal Quality Assessment Cell (IQAC) and was initiated via Google forms circulated to all the departments. Totally 113 students participated in the survey from various programmes.

Analysis

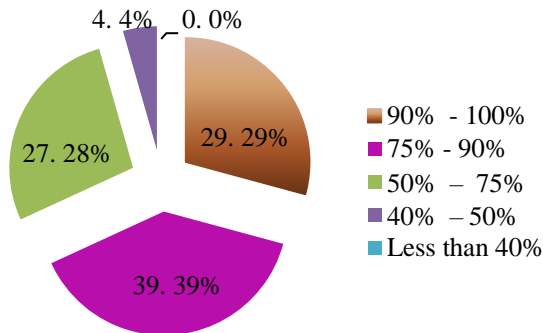
(i) **The syllabus was:** The question attempts to investigate the overall perceptions of the syllabus amongst the students. Accordingly, about 69.91% respondents reported challenging while 25.21% of respondents report 'adequate'. On the other hand, only 1.18% of the respondents expressed the inadequacy of the syllabus. This feedback is very crucial especially in times of online teaching where tools have become a medium to bridge the gap between students and teachers. This feedback can be taken as an encouraging result for the teachers to carry out effective teaching.



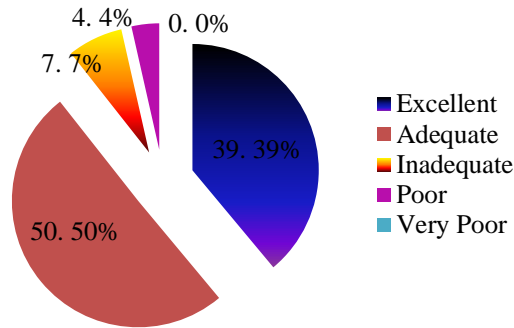
(ii) **Your background for benefiting from the course was:** The survey conducted on this parameter reveals that about 58.57% of the respondents considered the courses were relevant. Highly Relevant was 16.16%, followed by Mostly Relevant (13.13%), Partially Relevant (10.10%) and 4.4% considered Completely Relevant.



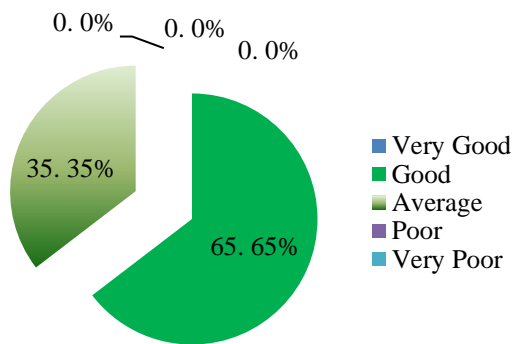
(iii) **How much of the syllabus was taught in class?:** Majority have reported 75%-90% as the level of satisfaction derived in terms of syllabus was taught in class, while, 29.29% of the respondent reported 90%-100% and 27.28% reported 50%-70% of the syllabus was taught in class.



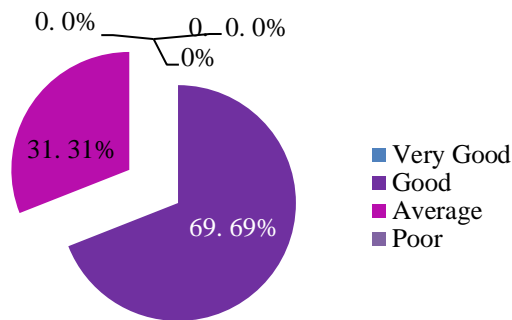
(iv) **What was your opinion about the library holdings for the course? :** In case of library resources, more than 50% reported as 'Adequate', 33.39% reported as 'Excellent', while 7.7% reported as 'Inadequate' and 4.4% expressed 'Poor'. More efforts can be taken to increase awareness to access library resources. Efforts can be increased to increase awareness regarding library resources and improvements were needs for increasing satisfaction levels.



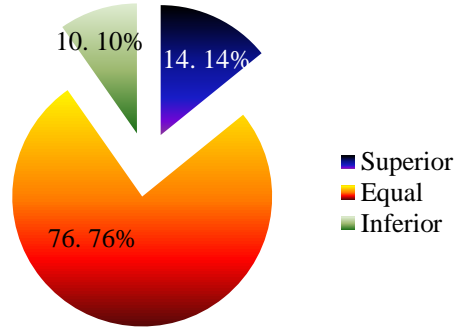
(v) **Were you able to get the prescribed readings?** : The responses to overall satisfaction with library for prescribed readings falls between ‘Good’ and ‘Very Good’ levels. Students experience reveals that 35.35% respondents have reported satisfaction as ‘Very Good’ and interestingly 65.65 % as ‘Good’ which reveals the scope of improvement in this area.



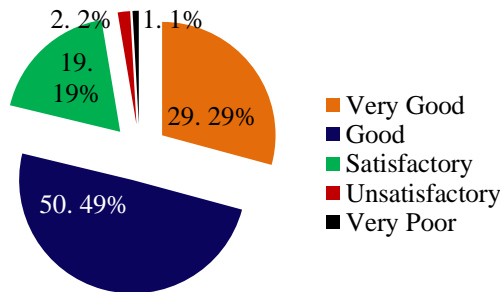
(vi) **The internal evaluation system as it exists is:** In view of the evaluation/assessment mechanism adopted by the college in general and teachers in particular, about 69.69% respondents reflect on ‘Goods’, 31.31% reported ‘Average’, while ‘Very Good’, ‘Poor’ and ‘Very Poor’ categories are absent.



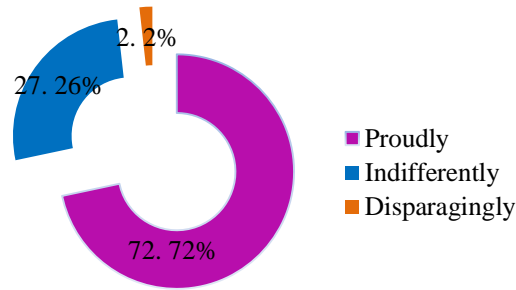
(vii) When you meet students who have taken a similar programme at other college/universities do you feel that your programme is? : The survey data depicted that 76.76% of the students felt ‘Equal’ to other college students and 14.14% also felt ‘Superior’ at the same time, 10.1% had ‘Inferior’ feeling to others colleges.



(viii) How do you rate the student-teacher relationship in the college as a whole? : About 50.49% respondent rated student-teacher relationship as ‘Good’ and 29.29% of respondents report ‘Very Good’ in terms of the satisfaction with student-teacher relationship. Also 19.19% weresatisfied and 2.2% reflected ‘Unsatisfactory’ and 1.1% felt that student-teacher relationships are ‘Very Poor’.



(ix) After leaving the college, how will you talk about it? :The analysis showed that more than one-third (about 72.72%) of the students felt proud to be student of the college and 27.26% responded as ‘Indifferently’ and 2.2% for ‘Disparagingly’.



Overall Feedback analysis: Results demonstrated that students are satisfied for all 9 items, with all mean satisfaction ratings above the midpoint. Students expressed strongest satisfaction with syllabus, course, library, evaluation system and overall performance of the college. The feedback result also highlighted the rooms for improvement in the field of syllabus taught, and student-teacher relationship etc.

(Dr. C. LALMUANKIMA)
Principal
Govt. Kolasib College



Alumni Feedback Report 2020-21

Introduction

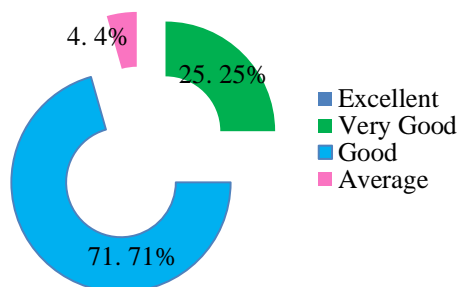
The college recognizes alumni community as a valuable source of information and a key contributor for the institutions. Therefore, Alumni feedback plays an important perception for evaluating academic programs and student services. Alumni feedbacks are well acknowledged in the strategic development policies. It also helps to improve the accountability of the system.

Sample Survey Method

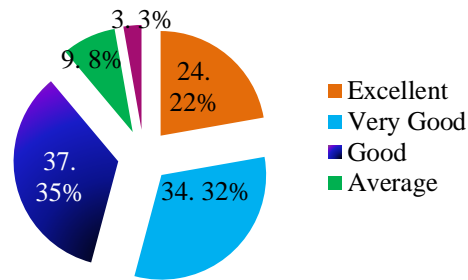
The survey was conducted through Google forms and initiated by Internal Quality Assessment Cell (IQAC). The survey received 68 responses from various corner of the country placed in various jobs and professions in both government and corporate.

Analysis

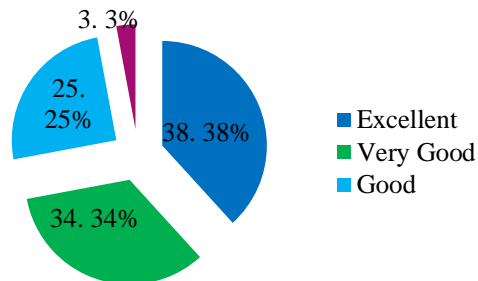
(i) **How do you rate the course that you have learnt in the college in relation to your current job/occupation?** :The following figure clearly indicates that majority (71.71%) of the alumni agreed that the curriculum is 'Good' to their jobs/occupation, 25.25% of them said 'Very Good' and very few of them (4.4%) felt 'Average'.



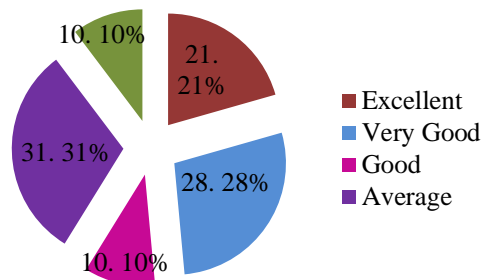
(ii) **Infrastructure:** When it comes to infrastructure the opinion becomes little diverse and ambiguous, 37.35% of the alumni observed the infrastructure in the college was 'Good', followed by 'Very Good' (34.32%), 'Excellent' (24.22%), 'Average' (9.8%) and sadly 3.3% experienced as 'Poor'.



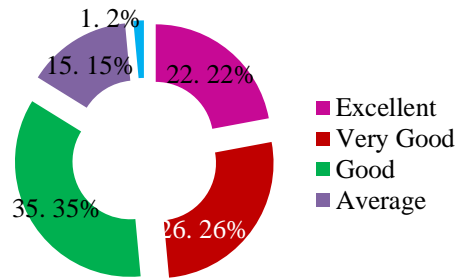
(iii) **Faculty:** The subsequent figure expressed that majority of the alumni about 38.38% felt the college has 'Excellent' faculty, 34.34% perceived 'Very Good', 25.25% of them considered as 'Good' and 3.3% as 'Average'.



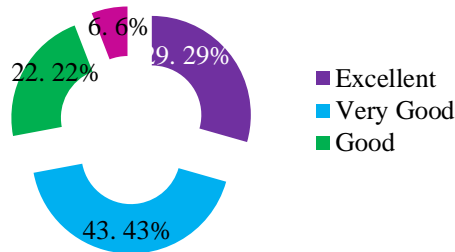
(iv) **Canteen Facilities:** In case of canteen facilities 31.31% respondents reported canteen facilities as 'Average' while 28.28% of respondents reported 'Very Good', 21.21% 'Excellent', contrary to these 10.10% reported 'Poor'.



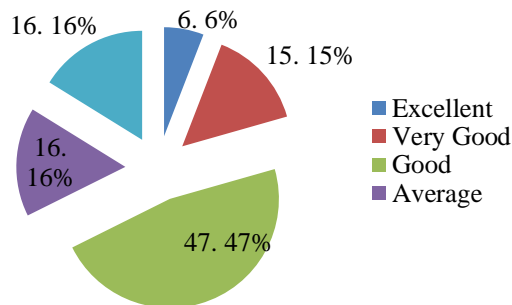
(v) **Library:** Amongst the respondent about 26.26% felt library resources as 'Very Good', more than 26.2% reported 'Good', 22.22% reported 'Excellent', while 1.2% recognized as 'Poor'.



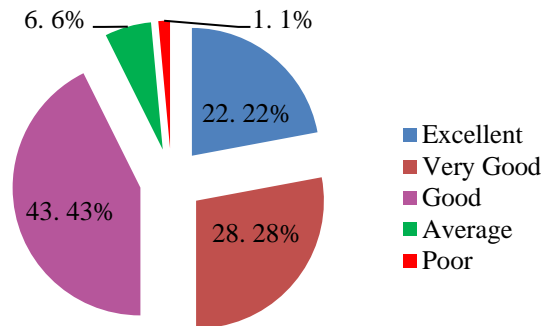
(vi) **Office Staff:** From 68 respondents about 43.43% expressed 'Very Good', 29.29% said 'Excellent' satisfaction and 22.22% revealed 'Good' and 6.6% of them revealed as 'Average' which indicates the continuous support offered by the college administration even during pandemic time.



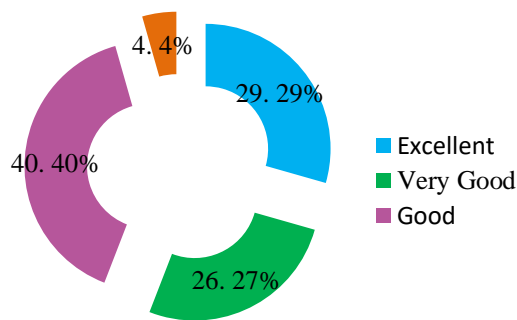
(vii) **Hostel Facilities:** Regarding the residential facilities (including food and accommodation), 47.47% of them considered as 'Good', 16.16% felt as 'Average' and while 16.16% of respondents rated as 'Poor'. Only 6.6% of recognized as 'Excellent'.



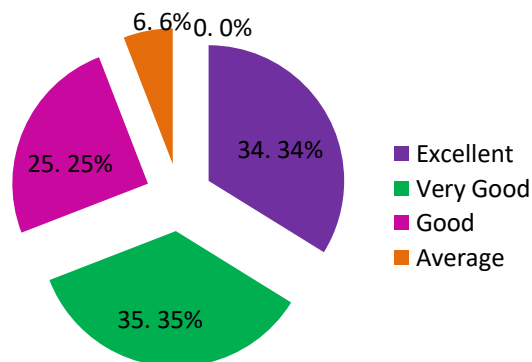
(viii) **Educational Resources:** Educational resources include teaching-aids, learning assistance and learning tools provided by the college. The educational resources provided by the college have been 'Good' to the alumni with 28.28%, whereas 22.22% of respondent felt 'Very Good' and 'Excellent' respectively. On the other hand, 6.6% rated 'Average' and 1.1% of rated 'Poor'.



(ix) **Admission Procedure:** Considering the following figure it is worth mentioning that 40.40% of the alumni revealed the admission procedure in the college as ‘Good’, followed by 29.29% as ‘Excellent’ and 26.27% considered as ‘Very Good’ and 4.4% mentioned as ‘Average’.



(x) **Overall Rating of the college:** This question attempts to investigate overall experience of the alumni during their college time. Out of 68 respondents 24 of them rated as ‘Very Good’, followed by ‘Excellent’ with 34.34%, rating ‘Good’ with 25.25% and 6.6% observed as ‘Average’.



Overall Feedback analysis:The various graphs show that the different views expressed by alumni in regard to their perception of institution. The Alumni feedback on course relation with jobs/occupation, library, infrastructure, hostel facilities, educational resources and admission procedure is ‘Good’. Also alumni rated office staff and overall performance of the college as ‘Very good’. Interestingly teaching quality and services provided by the faculties are categorized as ‘Excellent’.



(Dr. C. LALMUANKIMA)

Principal
Govt. Kolasib College